

PRIVACY POLICY

One of the main priorities of ICE-FX Markets Limited, registered at U0064, 3rd Floor, Jalan OKK Awang Besar, 87000 Labuan FT, Malaysia, with registration number LL12180, is to ensure confidentiality and protect personal and financial information of its customers. The purpose of this Privacy Policy is to provide the customer with information on how ICE-FX Markets Limited gathers and uses information received from customers.

The Privacy Policy is effective in accordance with the applicable law. By agreeing to the terms and conditions of this agreement, the customer confirms that ICE-FX Markets Limited may gather and process his personal information in accordance with the terms and conditions hereof.

This Privacy Policy applies to all the existing customers of ICE-FX Markets Limited with respect to any information received in the course of cooperation, including information contained on the company's website, as well as on all websites owned by the company.

COLLECTION AND USE OF PERSONAL DATA

As a broker that provides services via the Internet, ICE-FX Markets Limited collects personal data of all persons registered as customers on its website. Personal information is transferred by filling out forms on the website, as well as by telephone, fax, and email. Personal information obtained during registration, processing of requests, inquiries, and provision of services is needed to verify the identity and contact details of the client, to open a trading account, to assign an account number and password, to ensure flow of funds on the account, to effectively conduct business transactions, to identify the user during password recovery or loss of control over the Personal Area, and in other cases where protection of clients' funds and personal information is needed.

The information obtained helps ICE-FX Markets Limited to determine customers' preferences when using the company's electronic resources, to continuously improve the quality of services provided, and to inform customers directly about those products, services, and promotions that fall within the scope of interests of each client.

The basic information provided by each client includes: first name, last name, email address, phone number, date of birth, postal address, occupation, investment experience, and trading experience in Forex. To identify an individual (according to relevant laws), a copy of the passport and/or taxpayer identification number (TIN) is additionally required.

The company also stores information about the services and products provided to each client, and about the financial interests of each client.

Information collected without the client's direct involvement includes: history of transitions on the company's website, transactions made in the client's personal area, IP addresses used to log in to the personal area, information about the web browser used and the operating system installed on the computer used to access the company's website.

When an account is closed, the personal details continue to be stored in the company's system and

protected in accordance with the law. The period of storage of personal information does not have time limits. However, the client may clearly express his or her desire for his/her personal data to be deleted from the system.

MAINTAINING UP-TO-DATE AND ACCURATE INFORMATION

The company takes necessary measures to maintain the accuracy and relevance of all personal data stored. Each client can contact the company's representatives at any time and request for his information to be corrected/updated, if the information provided is incomplete, incorrect or outdated.

DISCLOSURE OF PERSONAL INFORMATION

The company may be required to disclose your personal data upon request by Labuan's financial regulator (Labuan FSA) and other regulatory or government agencies in a particular country, if required by law.

The company may disclose personal information without notifying the client if such disclosure is required by law or if it is necessary to:

- a. Protect the company's rights and/or if requested by a court or other competent body;
- b. To prevent any fraud;
- c. To comply with the rules and legislative procedures described on the company's website;

AFFILIATES AND PARTNERS

ICE-FX Markets Limited does not sell, disclose, transfer the right to use, or transfer personal information of customers to third parties for temporary or permanent use, except as listed below.

Personal information can be transferred to partners and/or affiliates in case such is necessary to provide the services ordered by the client or to use the services offered by the company's affiliates.

The company is constantly working to expand its affiliate network, which includes, among other things, entering into joint marketing agreements with companies that offer high-quality services and services that are of interest to the clients of ICE-FX Markets Limited.

In ensuring that these services are provided on time and to those clients for whom they are of interest, the company can transfer personal information of customers to partners, affiliates and companies that have entered into cooperation agreements with the company. Studying and processing of personal information allows partners to form the most relevant and beneficial offers. Use of clients' personal information is limited by the goals defined in the relations with partners and affiliates.

THIRD-PARTY NON-AFFILIATES.

ICE-FX Markets Limited reserves the right to disclose personal information to third parties in cases

provided for by law, at the request of regulatory authorities, law enforcement agencies or other government agencies. Personal information can also be transmitted at the request of organizations involved in collecting credit reports and debt collectors, as well as in cases where such is needed to protect the company's rights and assets.

For the purpose of improving the quality of services and customer service, the company may engage contractors to perform certain internal functions, such as customer service, processing and execution of transactions in accounts and in Personal area, execution of requests, study of customer satisfaction level and collection of other necessary information. These contractors may be recruited to perform other functions that involve processing customers' personal information. Contractors can receive customers' personal data for the purpose of carrying out marketing research, informing the customers about the company's products and services, and identifying customers' wishes and needs. Contractors' use of personal information provided is strictly limited to the task assigned to them.

Moreover, all third parties who are granted access to customers' personal information are required to ensure confidentiality of the information in accordance with the rules of ICE-FX Markets Limited. In this situation, unaffiliated third parties typically sign a non-disclosure agreement with ICE-FX Markets Limited.

DISCLAIMER

If the customer decides to purchase a product or service offered by another company, any personal information sent to this company will no longer be subject to the Privacy Policy of ICE-FX Markets Limited.

The company is not responsible for the privacy policy or for the content of any of the sites, whose hyperlinks may be placed on the website of ICE-FX Markets Limited. The company cannot control protection of personal data provided by these resources. When clicking on a link to another website, you may need to register and provide personal information. In this case, your personal information will be transferred to a third party. This means that the client will need to get acquainted with the privacy policy published on the online resource of a third party.

REFUSAL TO DISCLOSE CONFIDENTIAL INFORMATION

The client may request the company not to disclose his confidential information to certain unaffiliated third parties. To this purpose, the client needs to contact the customer service representative.

USE OF COOKIES

The company uses cookies to protect customers' trading activity and collect statistical information about visitors' behavior on the site. The aim is to improve the functioning of the site. Used cookie files do not contain personal information of clients, usernames and passwords of private areas, or any other information capable of identifying a particular client. They are only used to monitor the sites from where a user navigated to the company's website, which pages were viewed, and whether they logged in to the site.

Thus, any information obtained through cookies helps the company to form an online marketing strategy and, for this purpose, can be passed on to specialized advertising companies.

Such companies act as contractors and are also subject to the privacy policy of ICE-FX Markets Limited.

EXCHANGE OF INFORMATION WITH CLIENTS

Any exchange of information via e-mail, including but not limited to comments, questions, and suggestions is considered as non-confidential information. In agreeing with the Privacy Policy, the client grants rights to the company to use the results of electronic correspondence in every way and on any site necessary for the company. In this case, the company does not bear any responsibility or obligations to customers. The company may use any concept, idea, know-how, technology or information contained in electronic correspondence between the client and company representatives for any purpose, including, for development and promotion of products and services, but not limited to this.

The company may retain the results of electronic correspondence between the client and company representatives with the purpose of assessing the quality of customer service, compliance with rules and conditions of work, checking the security of the company's website, etc. The client agrees that such actions by the company are not grounds to take legal actions against the company. The company is not responsible for any expenses and costs incurred by the customer as a result of the company's monitoring activities.

PROTECTION OF PERSONAL INFORMATION

The company uses the latest developments in the field of information security to secure stored personal data. Access to any personal data within the company is limited to a narrow circle of persons. This is to prevent information leakage or unauthorized use.

MAKING CHANGES TO THE PRIVACY POLICY.

The company may update this Privacy Policy in the event of any changes to it. In case of significant changes to the Privacy Policy, the revised Privacy Policy document will be published on the company's website as soon as possible and clients will be notified of the changes.

The company recommends clients to occasionally read this privacy policy in order to be aware of how the company collects, uses and transfers customers' personal information. For questions regarding the Privacy Policy, please contact your customer service representative.