

## **Ice-FX Markets Limited Online Forum Terms of use**

### **1. General Provisions**

- 1.1. The main goal of the Forum is to provide a platform for communication between the administration of Ice-FX Markets Limited (the Company), its customers, managers, traders, investors and all visitors interested in the Company's activities.
- 1.2. The official language of the Forum is Russian. Using other languages, transliteration, as well as deliberate distortion of the Russian language is not welcome.
- 1.3. Do not regard the information posted here by anyone, including the administration and employees of the Company, as an investment adviser. You must make investment decisions based on your experience, or seek advice from a financial advisor.

### **2. Advertising**

- 2.1. At the Forum, all types of advertising messages are prohibited, except those related to the Company's activities.

### **3. Registration at the Forum**

- 3.1. Visitors who are not registered at the Forum cannot leave their messages or comments and can only read the posted information. To be able to comment on the information, you need to register and activate the account.
- 3.2. This Forum is dedicated to financial and investment issues, so it sets an age limit: registration as a user is open for people who have reached adulthood (18+).
- 3.3. During registration, the user must specify a login, which uses a valid personal e-mail address, create a password and select a nickname. Under the selected nickname, all user messages will be published.
- 3.4. *ATTENTION to the clients of the Company: your Forum login and nickname should coincide with those used at registration as a client of the Company. You also MUST choose the same e-mail address you used when registering as a client of the Company.*
- 3.5. *If you initially registered at the Forum and then decided to become a client, be sure to specify the same e-mail address when registering as a client, as when registering for this Forum. If you specify another e-mail address when registering as a client, then you will have to re-register at the Forum so that the logins match.*

3.6. After passing the registration procedure, all user-submitted data will be checked by the administration of the Forum. Then a link will be sent to the specified e-mail address to activate the account. After activation, the user will receive all the rights that are available for the appropriate user category. The user will also be asked to upload an image that will be used as his avatar.

3.7. When registering at the Forum, it is FORBIDDEN:

3.7.1. Using as a nickname any word that can be considered insulting from the point of view of morality, religion, race, politics, gender or other cases required by applicable law.

3.7.2. Using as an avatar insulting or pornographic images, or the images that do not correspond to the generally accepted moral principles.

3.7.3. Using a nickname that matches the name of another company or website, or an avatar with the logo of any third-party company or resource. Nickname, avatar or signature cannot be used for any form of advertising of any third-party resource.

3.7.4. Registering of several accounts. There is a rule for this Forum: one person - one account. For violation of this rule, the user will receive a penalty in the form of blocking all of his/her accounts.

3.7.5. The Forum administration has the right to deny registration if it considers that the user chosen nickname is similar to the nickname of another existing Forum user. In this case, the new user will be offered to select a different nickname.

#### **4. Forum users rights and duties**

4.1. Forum users are eligible:

4.1.1. To express their point of view on any issues, arguably defending their position, if it does not violate the Forum rules;

4.1.2. To post messages containing interesting and useful information for most Forum users on the Forum topic (if it does not violate Forum rules), with no explicit or hidden advertising;

4.1.3. To include their referral link in the messages' signature (the link which is used by the customers to register in the Company).

4.2. Forum users are required:

4.2.1. To follow the rules of this Forum.

4.2.2. To conduct a conversation in a polite and respectful manner.

#### 4.3. Strictly FORBIDDEN:

4.3.1. Conscious using of expressions that offend users or other persons, incitement of any kind of discord, direct or indirect threats to life or health. Insults are prohibited in any form.

4.3.2. Using obscene language and profanity.

4.3.3. To place any untested or false information or slander against the Company or other users of this Forum.

4.3.4. To place links (in messages or signatures to them) to resources where advertising of other companies of a similar profile occurs. This includes blogs, Forums, media of financial (and, in particular, FOREX) topics, etc. We are not engaged in the promotion of other projects by our Forum means.

4.3.5. To discuss the Forum administration or moderators decisions in public.

### 5. Punishment

5.1. The penalty for violating the Forum rules depends on the severity of the violation and can be expressed as follows:

- ✓ The user receives a warning;
- ✓ The user will not be able to leave comments and post messages - "read-only" mode;
- ✓ The user account can be blocked for a certain period of time (depends on the administration decision), or receive a "lifetime" banning deleting as a "capital punishment".

5.2. The degree of "severity" of the violation is determined by the Forum moderators and administration according to their own understanding. If a penalty is applied to the Forum user, he/she will be informed about this and also be notified of the reason that led to the punishment.

5.3. In case of disagreement with the decision on punishment, the user has the right to appeal by using the Forum feedback form or by writing a letter indicating his/her login and the reason of blocking, to technical support (Forum@ice-fx.com). Other ways of appealing against the moderators or the administration decisions are not considered.

### 6. Forum structure and users classification

6.1. The Forum has a three-stage partition structure. Users with a certain status have access to the relevant sections of the Forum:

- ✓ **Public Forum**. Available for all user groups.

- ✓ **Clients' Forum.** Available for reading to all user groups, but sending replies is only available for the clients and VIP-clients of the Company.
- ✓ **VIP-Forum.** Available for the administration of the Company and VIP-clients only.

6.2. At the Forum, users can get one of the following statuses, granting certain access rights to the posted information:

- ✓ **Guests** (visitors without registration). "Guests" can read the information posted in the public section of the Forum, and have no possibility of writing messages.
- ✓ **Users** – registered Forum users who are not clients of the Company. «Users» can read the information posted in the public section of the Forum, create topics and post the replies.
- ✓ **Company Clients** - registered Forum users also being clients of the Company, who verified their accounts and deposited at least a minimum amount. «Clients» can read the information posted in the public and clients' sections of the Forum, create topics, post the replies and send direct messages. «Clients» can also add a personal signature if it is approved by the Forum administration.
- ✓ **VIP-Clients** – VIP-Clients of the Company who applied for VIP-status at the Forum after receiving it from the Company. «VIP-Clients» can read the information posted in any section of the Forum, create topics, post the replies and send direct messages. «VIP-Clients» can also add a personal signature if it is approved by the Forum administration.

6.3. *In case the user transfers information placed in the "closed" sections of the Forum (VIP-Forum) to the "open" part, the user may be deprived of his status, and other forms of punishment may be applied to him at the discretion of the Forum administration.*

## 7. Topics and replies

- 7.1. Before posting, ask yourself: "Why am I writing this message or creating a new topic?" Try to avoid placing unnecessary, silly or duplicate topics or messages.
- 7.2. Before you create a new topic, use the search service. Perhaps someone on the Forum has already posted a ready answer to your question. Decide which section your topic or message belongs to and publish it there.
- 7.3. The title of the topic should reflect its essence as clearly as possible. Do not use common phrases that do not disclose the content of the topic, for example, "Help", etc.
- 7.4. Posting the same messages on different topics or sections is prohibited.
- 7.5. "Off-topic" (the placement of information not related to the Forum topic or relevant section) is prohibited.

7.6. Writing a message in capital letters, using multicolored text markup, as well as placing active links to external resources is prohibited.

## **8. Moderation (policing) rules**

8.1. Forum moderators try to remove or correct any information that is offensive or violates the rules of this Forum. However, it is difficult to read each posted message. Therefore, you agree that any reply posted expresses the point of view of its author solely, but not of the administration, moderators or Company's employees, with the exception of messages written directly by these persons.

8.2. You agree that the Forum moderators have the right to delete, close, change or move topics and messages where they deem it necessary.

8.3. If you believe that a message violates the Forum rules, you can file a complaint with the moderators to verify this message.

## **9. Copyright**

9.1. This Forum is a private resource owned by Ice-FX Markets Limited and it is free to use any material that has been posted by users at the Forum at its discretion.

9.2. By posting messages at the Forum, you confirm that you are doing this voluntarily and without coercion. All your messages, topics and other text or graphic products become an integral part of the Forum after you click "Send a message".

9.3. As a user, you grant the right of the Company to store, post and publish your messages posted on the Forum and information contained in them. Confidential information that was provided by you during the Forum registration process (e-mail, etc.) will not be transferred to third parties without your consent. You agree that the Company, its administration, moderators, and webmasters are not liable for the loss of your confidential information as a result of successful hacker attacks on this Forum.

9.4. Non-commercial use of Forum materials is allowed only when mentioning the Forum as a source of information. Commercial use is possible only with the permission of the Forum administration.

9.5. The software of this Forum uses "cookies" to store information on your local computer. These "cookies" do not contain the information you enter but serve only to improve your ability to use the Forum. E-mail and password are used exclusively for verification at the Forum, as well as for obtaining a new password, in case you lost the old one.